

Review, appeal and complaint processes

NTI Student Grievance and Complaint Policy does not cover concerns or complaints where there already exists a separate NTI review, appeal or complaint process contained in a different policy.

The following is a list of all review, appeal and complaints processes covered under NTI policies other than the Student Grievance and Complaint Policy, and should be used as a directory for students wishing to make an appeal or complaint.

Academic Integrity Policy	<ul style="list-style-type: none"> • Appeals against the outcome of an academic misconduct investigation
Admission Policy	<ul style="list-style-type: none"> • Appeals against refusal of admission to NTI courses
Assessment Policy	<ul style="list-style-type: none"> • Academic appeals – against the mark of an assignment • Academic appeals – against the grade of a subject
Fees, Charges and Refunds Policy	<ul style="list-style-type: none"> • Appeals against enrolment cancellation due to non payment of fees • Appeals against late payment penalties
International Student Release	<ul style="list-style-type: none"> • Appeals against a release decision for international students
Library Policy – Membership and Borrowing	<ul style="list-style-type: none"> • Appeals against library related fines
Privacy Policy	<ul style="list-style-type: none"> • Concerns about how personal information is managed • Complaints about breaches of privacy
Recognition of Prior Learning Policy	<ul style="list-style-type: none"> • Appeals against RPL applications decisions
Student Academic Consideration Policy	<ul style="list-style-type: none"> • Appeals against academic consideration applications decisions
Student Enrolment Policy	<ul style="list-style-type: none"> • Appeals against intention to cancel a student's enrolment • Appeals against intention to report a student to the Department of Home Affairs (international students)
Student Misconduct Policy	<ul style="list-style-type: none"> • Appeals against the outcome on a non-academic misconduct investigation